# Woodside Whisperer

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# Hello and Welcome!

- After several months our WOW refurbishment is finally completed. We apologize for all the disruption and inconvenience during this time, but we hope you agree that it was worth it in the end. We now have a new café area in reception for everyone to use which is guarded by our new resident Chester.
- We recently went to Manchester for the Barchester Care Awards, Ashley was nominated for Learner of the year after winning the divisional award, while she sadly didn't win the grand prize we are very proud of her.

Elena Sandu

#### General Manager







#### **Woodside House Care Home**

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# News in and around *Woodside*

#### Celebrations

We recently had parties to celebrate John and Jean's 68<sup>th</sup> Wedding Anniversary and David's 80<sup>th</sup> Birthday. Congratulations to all.



We love our mini-bus trips at Woodside, over the last few months we have been to Carrow Road to watch Norwich play in a pre-season friendly, Norwich Market to do so shopping and to cinema city for their dementia friendly screenings. If you have any suggestions of where you'd like us to go, please let us know.

### Lots of Visitors

We have lots of our friends visiting us on a regular basis, Ruth comes to sing for us on Fridays, Every two weeks we have Heartsease Primary joining us for an after school club. St Francis Church visit every Wednesday for 1.1 time. Heather comes in every Sunday to play the piano for us.

# Magic Table

We're delighted to finally have our magic table up and running. Our residents have already had a lot of fun and games using it.













# Upcoming Events at Woodside



## Wine and Cheese Evening

To celebrate the completion of our WOW refurbishment, we will be hosting a Wine and Cheese Evening. This will be held on Friday 25<sup>th</sup> October 6-8pm, we hope you will be able to join us and come and look at the completed areas





# Singers

**Leon will be in on:** 11<sup>th</sup> November and 16<sup>th</sup> December

Elvis is here on: 12<sup>th</sup> November and 5<sup>th</sup> December

Trevor's performing on:  $13^{th}$  November and  $23^{rd}$  December

**Ralph is singing for us on:** 19<sup>th</sup> November and 10<sup>th</sup> December

Chris is playing for us on: November 20<sup>th</sup> and 11<sup>th</sup> December

#### **Church Services**

The King's Centre will be in for their Church Service on: 9<sup>th</sup> November

St Francis Church volunteers come in every Wednesday to spend 1.1 time with any residents who would like it and will perform communion on the first Wednesday of every month.



At the end of September; Sam, Maxine, Jenny and Laura participated in the Memory Walk, raising money for Alzheimers UK, thank you to everyone who sponsored, we raised £90



# A few words from Barchester...

### 'Excellent' Result for Canmore Lodge

Staff and residents at Canmore Lodge Care Home in Dunfermline are celebrating their recent Care Inspectorate Report result, where they scored an overall 'Excellent' after receiving a score of 6 for supporting people's well-being, and 6 for how well the home supports and plans care. The report follows the home's recent success on carehome.co.uk where Canmore Lodge achieved a perfect 10/10 rating. Currently only 1.5% of Scotland's care homes for elderly people have an overall 'Excellent' rating, making Canmore Lodge ranked among the best in the country.



# Follow us on social media!

Keep up-to-date with the latest news and stories from us and see pictures of life at Barchester homes by following us on Twitter and Facebook:



@Barchester\_Care



/BarchesterHealthcare

#### 2019 Barchester Care Awards

The Barchester Care Awards is an annual event that showcases the very best that Barchester has to offer. The Care Awards celebrates the fantastic individuals who work and volunteer in Barchester care homes across the UK; and also has a category devoted to recognising the beautiful outdoor spaces tended by residents and staff members.

Our Divisional Winners have already been named, and the award ceremony will be held in Manchester on 3<sup>rd</sup> October, when the National Winners will be announced. Good luck to all our Divisional Winners and thank you to everyone who took the time to make a nomination.



#### Barchester Nominated for 3 Laing Buisson Awards

Barchester is proud to have been named as a finalist in 3 Laing Buisson Awards categories: 'Residential Care (Larger Organisation)', 'Property Developer' and 'Property Investor'. The ceremony will take place on Wednesday 13<sup>th</sup> November 2019 at Park Plaza Westminster Bridge, London, where the winners will be announced.

This year, the awarding body received a record-breaking number of nominations for every single category, with over 400 entries in total.

Last year, we were delighted to take home the 'Property Developer of the Year' award, and Barchester CEO, Pete Calveley was recognized for his amazing work in the care sector by being presented with the 'Outstanding Contributions to Care' award.



### Barchester Holds Key to Future Care

Barchester recently received the keys to Mortain Place in Eastbourne, enhancing our portfolio of care homes.

Lesley Standing, the General Manager of Mortain Place was delighted to accept the keys to the latest 80-bed property on Pevensey Bay Road from the Project Construction Manager Mark Tomalin, from McGoff Construction.

Mortain Place will provide personalised residential and dementia care for 80 older people in the neighbouring community, and will open its doors to residents in October. Barchester will also be opening another care home in 2019: Trinity Manor in Sherborne. This service will offer dementia and residential care for 64 residents.

