

Tennyson Wharf *Whisperer*

Autumn
newsletter

Inside This Issue



- ~ Meet our new manager
- ~ The lounge bar is now open to all
- ~ “Now you see him, now you don’t”, a visit from Ray the magician
- ~ Employee of the month
- ~ Your wish is my command...
- ~ Visit to the seal sanctuary
- ~ Bonfire/ fireworks night
- ~ Our annual Halloween party
- ~ Other Barchester news

Hello and Welcome

Greetings! My name is Richard Pindani and I am the General Manager here at Tennyson Wharf care home. To introduce myself, I have been working in the care industry since 2004. I have worked in most departments including the housekeeping team, kitchen and as a senior carer, before being promoted to manager. Hence I have a thorough understanding of every aspect of care homes, which allows me to manage the home more effectively. I have also completed a Masters degree while working as a Commissioning Support Manager. I am proud of my achievements of working with struggling homes to bring them back to Good CQC accreditation and full occupancy. I also have spent time working as a Regional Director supporting three homes to develop their standard of care. I feel passionately about providing outstanding care for our residents, as well as engaging activities for a great quality of life. My door is always open, so please feel welcome to visit for a cup of coffee and chat. Your feedback is always valued!



General Manager,
Richard Pindani.

Tennyson Wharf Care Home.
Park Lane, Burton Waters, Lincoln. Ln1 2zd
Tel: 01522 530282 • www.barchester.com



News in and around *Tennyson Wharf*

The Lounge Bar is now open!

Tennyson wharf now have their very own lounge bar in-situ. It is located in what was once called the quiet lounge

The bar has kindly been built especially for us, and the furniture was kindly donated by The Lincoln Green pub.

The room is open at all times for those favourite pub games like dominoes and darts. There is a TV on the wall so residents are able to watch important events whilst having an alcoholic/ non-alcoholic drink if they wish.

Happy hour is available on Mondays and Thursdays from 6-7pm, with drinks and snacks available.

Now you see him, now you don't..

Tennyson wharf had a visit from our resident magician, Ray.

Ray dazzled us with various tricks and illusions, stumping the crowd as to how he did them.

Ray used various staff members and residents for their assistance, ensuring that everyone was involved.

Once finished, Ray then made everyone a balloon animal/ item if they so wished, the residents then had a souvenir to remember the afternoon by.

Everyone had a really enjoyable afternoon, even though they could not work out how it had all been done. In the words of the great Paul Daniels- 'you'll like this, not a lot, but you'll like it'

Employee of the Month

CONGRATULATIONS....KELLY BUTLER!!

This month's employee of the month was chosen because she is dedicated, no job is too little or too big. Kelly is always bright and bubbly and always has a smile on her face. She will help regardless of what job it may be; assisting with care, meals etc.

Well done Kelly, this is well deserved!!

Your wish is my command....

This week, we managed to complete two wishes after asking the residents what their wishes would be.

Mike has always wanted to visit the Magna Carta in Lincoln Castle, so we arranged for him, and other residents, to look around the Castle. Mike loved seeing the Magna Carta up close and personal and definitely enjoyed his afternoon.

Beatrice has always wanted to travel in a side car (she used to get in her father's when she was a little girl).

After some ringing around, I found a lovely gentleman who volunteered his time and his sidecar, he even bought Bea a leather waistcoat with her name on it.

Bea absolutely loved whizzing around the estate, she was very grateful to everyone involved.

Bea is 101 years old in November, so just shows that you are never too old to follow your heart...



News in and around *Tennyson Wharf*



Bonfire Night

Remember, remember, the 5th of November, the poor old guy,
With a hole in his pocket, and a hole in his shoe,
please can you spare a penny or two?

If not a penny, a halfpenny will do, if not a halfpenny, then god bless you.

Tennyson Wharf shall be holding our annual firework display on Tuesday 5th November.

Doors will open at 5pm with the fireworks starting at 6pm.

There will be food and drink available too

Halloween

Tennyson wharf are again holding their annual Halloween party on Thursday 31st October, starting at 5.30pm. This is open to everybody and we particularly ask that the staff, and resident's families, take part.

The activities will include; prizes for best Halloween costume, bobbin apples, the spookiest dance competition, pumpkin golf, and decorating spooky shortbread. There will also be food and drinks provided.

A visit to the seal sanctuary.

For a change, we decided to take some of our residents to visit the seal sanctuary in Skegness.

It was a lovely bright, if not windy, day so it was perfect to walk around the facility.

We watched the seals swim around their pool, catching fish being fed to them from their keepers.

We then moved onto see the baby seals, who were kept in a separate pool, they were so cute and were enjoying the sun.

We then fed the resident goats, who thoroughly enjoyed their food.

After seeing most of the animals on offer, we went to the café for refreshments before driving home.



A few words from *Barchester*...

'Excellent' Result for Canmore Lodge

Staff and residents at Canmore Lodge Care Home in Dunfermline are celebrating their recent Care Inspectorate Report result, where they scored an overall 'Excellent' after receiving a score of 6 for supporting people's well-being, and 6 for how well the home supports and plans care. The report follows the home's recent success on carehome.co.uk where Canmore Lodge achieved a perfect 10/10 rating. Currently only 1.5% of Scotland's care homes for elderly people have an overall 'Excellent' rating, making Canmore Lodge ranked among the best in the country.



Follow us on social media!

Keep up-to-date with the latest news and stories from us and see pictures of life at Barchester homes by following us on Twitter and Facebook:



@Barchester_Care



/BarchesterHealthcare

2019 Barchester Care Awards

The Barchester Care Awards is an annual event that showcases the very best that Barchester has to offer. The Care Awards celebrates the fantastic individuals who work and volunteer in Barchester care homes across the UK. It also has a category devoted to recognising the beautiful outdoor spaces tended by residents and staff members.

Our Divisional Winners have already been named, and the award ceremony will be held in Manchester on 3rd October, when the National Winners will be announced. Good luck to all our Divisional Winners and thank you to everyone who took the time to make a nomination.



Barchester Nominated for 3 Laing Buisson Awards

Barchester is proud to have been named as a finalist in 3 Laing Buisson Awards categories: 'Residential Care (Larger Organisation)', 'Property Developer' and 'Property Investor'. The ceremony will take place on Wednesday 13th November 2019 at Park Plaza Westminster Bridge, London, where the winners will be announced.

This year, the awarding body received a record-breaking number of nominations for every single category, with over 400 entries in total.

Last year, we were delighted to take home the 'Property Developer of the Year' award, and Barchester CEO, Pete Calveley was recognized for his amazing work in the care sector by being presented with the 'Outstanding Contributions to Care' award.



Barchester Holds Key to Future Care

Barchester recently received the keys to Mortain Place in Eastbourne, enhancing our portfolio of care homes.

Lesley Standing, the General Manager of Mortain Place was delighted to accept the keys to the latest 80-bed property on Pevensey Bay Road from the Project Construction Manager Mark Tomalin, from McGoff Construction.

Mortain Place will provide personalised residential and dementia care for 80 older people in the neighbouring community, and will open its doors to residents in October.

Barchester will also be opening another care home in 2019: Trinity Manor in Sherborne. This service will offer dementia and residential care for 64 residents.

