

Middletown's *Whisperer*



Hello and Welcome!

Hello, my name is Claire and I'm the new Acting General Manager here at Middletown Grange. I feel very fortunate to have been asked to transfer here. I'm enjoying getting to know the residents, they are a wonderful group of people who have made me feel very welcome in their home. I've already met quite a few relatives and friends of our residents and look forward to getting to know you all. I believe it is important that both residents and relatives know that I operate an 'open door' policy and am always happy to listen to your concerns, recommendations and praise! There will be a relatives meeting with myself and Jude Shibu (Manager from Chacombe Park Care Home) on Wednesday 2nd October at 2pm. I look forward to seeing you all soon.



General Manager
Claire Gascoigne



News in and around *Middletown Grange*

Wildlife park trip

Some of our residents enjoyed a lovely trip out to the Cotswold Wildlife Park. We all had a wonderful day in the sunshine seeing all the animals.



Horse therapy

Katie and her lovely horse came to visit the residents here at Middletown, Residents loved having Katie bringing her horses for them to stroke and cuddle!

Katie will be coming again before Christmas!



Employee of the Month

A very well done to Zara Prew in housekeeping, this is very well deserved!

Zara is always keen to help other departments, she always assists Activities with mini bus outings and we are extremely grateful to her!



Pamper Mornings/afternoons are becoming very popular with the ladies so we are scheduling them in to happen at least twice a month.

We are very keen to start a gentlemen's club, this will be held in the quiet lounge at least once a month.

We would also like to set up a gardening club, if anybody would be interested in volunteering to help with this then please let activities know.

News in and around *Middletown Grange*

Upcoming Events

- 26th September – 11am – We are welcoming Amazing animals to Middletown Grange, last time we had penguins, this time we will be having squirrel monkeys coming to visit us.
- 27th September- 11am- We are hosting our very own Macmillan coffee morning in our conservatory, please join us for cakes and refreshments.
- 2nd of October – 2pm – Relatives meeting will be held in our quiet lounge.
- 3rd of October – 11am – Wild science animals will be here for all to see.
- 10th of October – 1.30pm – some children from Witney community primary school will be visiting the residents to do some reading with them.
- 8TH of November- 1.30pm - Sparky and Sprite will be here to perform some songs. (Mark 'Sparky' Harding and Anne 'Sprite' Jeffery are an experienced duo who sing songs from the 1940's, 50's and 60's.
- 26th of November – 6pm – A pantomime of Beauty and the beast will be performed by Tickled pink.



Halloween

We are pleased to announce that we are welcoming champagne enterprise to join us here for a Halloween party. They will be here to sing and get us in the party mood!



A few words from *Barchester...*

‘Excellent’ Result for Canmore Lodge

Staff and residents at Canmore Lodge Care Home in Dunfermline are celebrating their recent Care Inspectorate Report result, where they scored an overall ‘Excellent’ after receiving a score of 6 for supporting people’s well-being, and 6 for how well the home supports and plans care. The report follows the home’s recent success on carehome.co.uk where Canmore Lodge achieved a perfect 10/10 rating. Currently only 1.5% of Scotland’s care homes for elderly people have an overall ‘Excellent’ rating, making Canmore Lodge ranked among the best in the country.



Follow us on social media!

Keep up-to-date with the latest news and stories from us and see pictures of life at Barchester homes by following us on Twitter and Facebook:



@Barchester_Care



/BarchesterHealthcare

2019 Barchester Care Awards

The Barchester Care Awards is an annual event that showcases the very best that Barchester has to offer. The Care Awards celebrates the fantastic individuals who work and volunteer in Barchester care homes across the UK; and also has a category devoted to recognising the beautiful outdoor spaces tended by residents and staff members.

Our Divisional Winners have already been named, and the award ceremony will be held in Manchester on 3rd October, when the National Winners will be announced. Good luck to all our Divisional Winners and thank you to everyone who took the time to make a nomination.



Barchester Nominated for 3 Laing Buisson Awards

Barchester is proud to have been named as a finalist in 3 Laing Buisson Awards categories: 'Residential Care (Larger Organisation)', 'Property Developer' and 'Property Investor'. The ceremony will take place on Wednesday 13th November 2019 at Park Plaza Westminster Bridge, London, where the winners will be announced.

This year, the awarding body received a record-breaking number of nominations for every single category, with over 400 entries in total.

Last year, we were delighted to take home the 'Property Developer of the Year' award, and Barchester CEO, Pete Calveley was recognized for his amazing work in the care sector by being presented with the 'Outstanding Contributions to Care' award.



Barchester Holds Key to Future Care

Barchester recently received the keys to Mortain Place in Eastbourne, enhancing our portfolio of care homes.

Lesley Standing, the General Manager of Mortain Place was delighted to accept the keys to the latest 80-bed property on Pevensey Bay Road from the Project Construction Manager Mark Tomalin, from McGoff Construction.

Mortain Place will provide personalised residential and dementia care for 80 older people in the neighbouring community, and will open its doors to residents in October.

Barchester will also be opening another care home in 2019: Trinity Manor in Sherborne. This service will offer dementia and residential care for 64 residents.

