

# Life at Lancaster Grange

Autumn  
newsletter

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## *Hello and Welcome!*

Hello, my name is Colleen and I am the General Manager here at Lancaster Grange care home. Welcome to our October Newsletter and I hope that you are able to find everything you are looking for here.

I have been a Registered Manager in several homes across the length of the UK and have managed services in the NHS prior to moving to the independent sector in 2003. I continue to maintain my NMC registration of 32 years and remain up to date in clinical practice.

My passion is for getting the detail right so that every good experience can be great and I have chosen to move to Barchester because of the energy and enthusiasm that I have seen across the team.

Here at Lancaster Grange, my team and I are dedicated to providing the best person-centered experience possible, by engaging with each individual to respect their views and wishes.



General Manager  
**Colleen Bennett**

# News in and around

## Postcards of kindness



We recently joined a group called postcards of kindness, of which a postcard exchange between care homes all over the world. This has been so rewarding for our residents, and we even made our own postcards.

## Employee of the Month



We would like to congratulate Senita Puri on being employee of the month. Senita's hard work and dedication on memory lane is outstanding. Senita has been here since February 2018.



## Harvest festival



We had a lovely morning here celebrating harvest festival with the children from Fernwood village day nursery, we all collected in food items to be donated to the local Food bank, Jenny from the food bank gave a talk and explained how the food would be distributed out to family's. We sang hymns, shared stories of our harvest festivals as children all together the morning was meaningful.



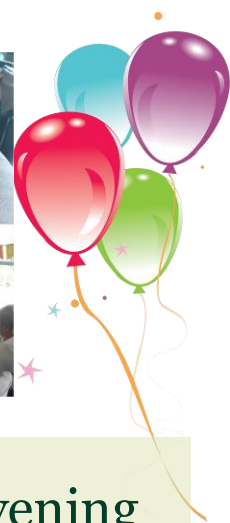
## Shopping trip to Downtown

We recently took a mini bus trip over to Downtown in Grantham, .Five of our residents enjoyed browsing around Boundary Mills clothing section. Some of our residents had shopping lists and we managed to pick up everything we needed. We finished off with refreshments in the Coffee shop of tea and chocolate cake. We were looked after by Trish.

# News in and around *Lancaster Grange*

## Ukulele band here for Mo's Birthday

We welcomed along to Mo's birthday the Grantham U3A Ukulele Group. More than 20 members came along to celebrate this day, with 40s music to modern day charts. We had a fab afternoon. We sang Happy Birthday and they stayed behind for tea coffee and chats with us. We look forward to seeing them at Christmas time. We love having them here.



## Memory Lane moments

A lovely morning on Memory Lane community with a sensory activity.



## Cheese and wine evening

Families and friends joined us for a great quiz evening, enjoyed by all a fun evening.



## Halloween

We will be flower arranging with autumn flowers that we will display in pumpkins, We will also be having pumpkin carving and decorating with the children. Staff and residents will dress up in the afternoon and have a Halloween parade.



# A few words from *Barchester*...

## 'Excellent' Result for Canmore Lodge

Staff and residents at Canmore Lodge Care Home in Dunfermline are celebrating their recent Care Inspectorate Report result, where they scored an overall 'Excellent' after receiving a score of 6 for supporting people's well-being, and 6 for how well the home supports and plans care. The report follows the home's recent success on carehome.co.uk where Canmore Lodge achieved a perfect 10/10 rating. Currently only 1.5% of Scotland's care homes for elderly people have an overall 'Excellent' rating, making Canmore Lodge ranked among the best in the country.



## Follow us on social media!

Keep up-to-date with the latest news and stories from us and see pictures of life at Barchester homes by following us on Twitter and Facebook:



@Barchester\_Care



/BarchesterHealthcare

## 2019 Barchester Care Awards

The Barchester Care Awards is an annual event that showcases the very best that Barchester has to offer. The Care Awards celebrates the fantastic individuals who work and volunteer in Barchester care homes across the UK; and also has a category devoted to recognising the beautiful outdoor spaces tended by residents and staff members.

Our Divisional Winners have already been named, and the award ceremony will be held in Manchester on 3<sup>rd</sup> October, when the National Winners will be announced. Good luck to all our Divisional Winners and thank you to everyone who took the time to make a nomination.

BARCHESTER  
**CARE**  
**AWARDS**  
*Amazing people*

## Barchester Nominated for 3 Laing Buisson Awards

Barchester is proud to have been named as a finalist in 3 Laing Buisson Awards categories: 'Residential Care (Larger Organisation)', 'Property Developer' and 'Property Investor'. The ceremony will take place on Wednesday 13<sup>th</sup> November 2019 at Park Plaza Westminster Bridge, London, where the winners will be announced.

This year, the awarding body received a record-breaking number of nominations for every single category, with over 400 entries in total.

Last year, we were delighted to take home the 'Property Developer of the Year' award, and Barchester CEO, Pete Calveley was recognized for his amazing work in the care sector by being presented with the 'Outstanding Contributions to Care' award.



## Barchester Holds Key to Future Care

Barchester recently received the keys to Mortain Place in Eastbourne, enhancing our portfolio of care homes.

Lesley Standing, the General Manager of Mortain Place was delighted to accept the keys to the latest 80-bed property on Pevensey Bay Road from the Project Construction Manager Mark Tomalin, from McGoff Construction.

Mortain Place will provide personalised residential and dementia care for 80 older people in the neighbouring community, and will open its doors to residents in October.

Barchester will also be opening another care home in 2019: Trinity Manor in Sherborne. This service will offer dementia and residential care for 64 residents.

