

Hethersett Herald

Autumn
newsletter

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Hello and Welcome!

It has been another wonderful summer with so much going on in the home, we held a wonderful fete that was enjoyed by the residents, families and the local community, and the staff really went above and beyond for everyone.

We are really looking forward to the coming months with Halloween, Bonfire night and many activities in line for Christmas, dates will be sent to everyone very soon.

The lift upgrade is now completed and unfortunately it did take longer than expected to complete but we are thankful for everyone's patience whilst this was going on.

We now have new menus in place to reflect the seasons, many lovely new ideas that were chosen by the residents themselves and hopefully tastes to cater for all.

Tony who has been head chef at Hethersett Hall for over 4 years, has decided to take a step down and early retirement to enjoy more time with his family. I would like to personally thank Tony for his dedication to the Hall during this time, we would also like to welcome Camillia who has taken over from Tony. Camillia has many years' experience as a chef in residential homes and came from our Sister home Hilton Park in Cambridge, I am sure you will all wish her well and look forward to her lovely food.

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**HETHERSETT
HALL**
BARCHESTER HEALTHCARE

News in and around *Hethersett Hall*



All aboard!!

Here at Hethersett Hall, we value our resident's feedback and requests for activities so we went on two lovely boat trips!

We travelled to Stalham and Beccles to enjoy a guided tour along the river with a company called *Waveney Stardust* who are a registered charity and all volunteer-based. The volunteers were very welcoming and helpful, they even provided a cup of tea or coffee onboard.

Our residents seemed to really enjoy themselves and luckily we managed to enjoy the last of the summer weather. A huge thank you to *Waveney Stardust* for making it so enjoyable and also to our wonderful team of staff.

Everyone meet Coisty!!

We are very happy to welcome Coisty our new pets at therapy dog and his owner Catherine who will be visiting us every second Saturday! Of course not forgetting the lovely Wes and Jan who visits us every second Tuesday, we look forward to seeing the boys Halloween outfits!



Employee of the Month

Our Employee of the Month is the lovely Marcia who is a carer here at Hethersett Hall. We would like to say thank you for all you do! Well done Marcia!



Gardens around the World!

On Tuesday the 24th of September, we held an arts exhibition displaying the lovely work of our residents from the Gardens around the World project in association with *NAPA*. Residents created decorations based around different garden themes from countries such as Morocco and Dubai, including flowers, trees and animals. The artwork brought a lot of sparkle to our home and is now being displayed in our Memory Lane Community! A huge thank you to everyone involved and a special thanks to *Foteini Araka*, *Creative Mojo's* representative who creates lovely person centred sessions for our residents.



News in and around *Hethersett Hall*



Dr & Mrs Aitken celebrate 70 wonderful years together!

On Sunday the 22nd of September, Dr & Mrs Aitken were joined by their family to celebrate their 70th wedding anniversary with a delicious cake and a glass of bubbly! Dr Aitken added; "Our special day was facilitated by the staff and management of Hethersett Hall – it was great success!"



Bonfire Night

We will be celebrating Bonfire Night on Tuesday the 5th of November. Friends and family are invited to join us from 5pm for exciting entertainment and of course some tasty burgers and hot dogs!

Special thanks and upcoming events

- A huge thank you to everyone who came along to our Macmillan Coffee Morning and made a generous donation – we raised £111.20!
- We will be hosting a cake sale for "Wear it Pink" day on Friday the 18th of October to show our support for Breast Cancer Care – all are welcome to come along for a cuppa from 11am!
- Come along and join us on Saturday 19th October between 10am and 4pm for our Open Day!

Halloween

This year we will be joined by little monsters from *Friend in Deed* to enjoy lots of games and treats at 11am. From 2pm we will be hosting a spooky afternoon tea with lots of delicious refreshments and live entertainment from Splash Duo! And of course, residents will be invited to take part in pumpkin carving to create their very own pumpkin.

Staff will also be competing for the best Halloween costume!

All are welcome to join us!



A few words from *Barchester*...

'Excellent' Result for Canmore Lodge

Staff and residents at Canmore Lodge Care Home in Dunfermline are celebrating their recent Care Inspectorate Report result, where they scored an overall 'Excellent' after receiving a score of 6 for supporting people's well-being, and 6 for how well the home supports and plans care. The report follows the home's recent success on carehome.co.uk where Canmore Lodge achieved a perfect 10/10 rating. Currently only 1.5% of Scotland's care homes for elderly people have an overall 'Excellent' rating, making Canmore Lodge ranked among the best in the country.



Follow us on social media!

Keep up-to-date with the latest news and stories from us and see pictures of life at Barchester homes by following us on Twitter and Facebook:



@Barchester_Care



/BarchesterHealthcare

2019 Barchester Care Awards

The Barchester Care Awards is an annual event that showcases the very best that Barchester has to offer. The Care Awards celebrates the fantastic individuals who work and volunteer in Barchester care homes across the UK; and also has a category devoted to recognising the beautiful outdoor spaces tended by residents and staff members.

Our Divisional Winners have already been named, and the award ceremony will be held in Manchester on 3rd October, when the National Winners will be announced. Good luck to all our Divisional Winners and thank you to everyone who took the time to make a nomination.



Barchester Nominated for 3 Laing Buisson Awards

Barchester is proud to have been named as a finalist in 3 Laing Buisson Awards categories: 'Residential Care (Larger Organisation)', 'Property Developer' and 'Property Investor'. The ceremony will take place on Wednesday 13th November 2019 at Park Plaza Westminster Bridge, London, where the winners will be announced.

This year, the awarding body received a record-breaking number of nominations for every single category, with over 400 entries in total.

Last year, we were delighted to take home the 'Property Developer of the Year' award, and Barchester CEO, Pete Calveley was recognized for his amazing work in the care sector by being presented with the 'Outstanding Contributions to Care' award.



Barchester Holds Key to Future Care

Barchester recently received the keys to Mortain Place in Eastbourne, enhancing our portfolio of care homes.

Lesley Standing, the General Manager of Mortain Place was delighted to accept the keys to the latest 80-bed property on Pevensey Bay Road from the Project Construction Manager Mark Tomalin, from McGoff Construction.

Mortain Place will provide personalised residential and dementia care for 80 older people in the neighbouring community, and will open its doors to residents in October.

Barchester will also be opening another care home in 2019: Trinity Manor in Sherborne. This service will offer dementia and residential care for 64 residents.

