Queens Manor NEWSLETTER





A WORD FROM MARGARET Hello everyone & welcome to the second newsletter of 2024.

Firstly, I would like to take this time to thank everyone for being so welcome. I have now been in post for 3 months and I am very much enjoying every moment.

We have lots going on in and around the home – from our Friday coffee morning, weekly poetry club and craft sessions, to weekly outings to places like the Oxton Bird Gardens, Rosslyn Chapel and Craigie's Farm. Please remember that we welcome friends and family to take part and you are more than welcome to join in with us.

We recently had our Care Inspectorate visit and I am delighted to say that Queens Manor has retained its score of 4 (Good) - this couldn't have been done without the commitment from the team, support from the health visitors and of course, the residents and relatives - so thank you very much for all of your continued support in and around the home – it is very much appreciated and recognised.

As a thank you to all of our staff we are having a snack van on site from 1pm to 4pm on Friday, please do feel free to grab a burger or hot dog should you be in the home – free of charge.

As always, my phone is always on and door always open should you wish to have a chat about all things Queens Manor.

> **Margaret Davidson General Manager**



Dates for your Diary

> Page 1 A word from Margaret

Page 2 to 8 In and around the home

Page 9 Open Day and Meeting Dates

Page 10 Thank you, Employee of the Month & Social Media





NEWS FROM IN AND AROUND Queens Manor

ONE TEAM, ONE DREAM!

We may not have won, but what fun we had playing!

Recently we took part in the annual Barchester Healthcare Football game between the homes in Edinburgh and the Lothians - Queens Manor Care Home, Drummond Grange Care Home, Strachan House Care Home and Archview Lodge Care Home - coming together to raise funds for the Barchester's Charitable Foundation,

With everyone getting in the competitive spirit, it was a great day for teams to mingle and get to know one another, cheer each other on and make friends.

Congrats to this years winners - the team from Drummond Grange! And thanks to the team there for organising such a great event.

Thank you to our team sponsor / CR Vinyl - Vinyl Stickers, Gifts & Custom Clothing for making our T-shirts - they are fab & look amazing!

We can't wait for the next game! Football practice starts Monday for team QM!







Church Services

We are super excited to welcome Reverend Fergus Cook from St Columbus Church of Scotland back into Queens Manor. Residents enjoyed getting together to celebrate, pray and delve into different discussions and topics led by Rev. Fergus. We are really looking forward to our monthly in person and zoom services



What we've been up to...



FROM THE MANOR GONE

2024 is bringing lots of exciting things to QM, including more episodes of "From the Manor Gone". Where we speak to our residents & try to make their largest desire a reality.

This is Audrey, her brother in law (Tom) and sister (Elaine) - Audrey is a very familiar face around the care home and expressed to use that she hadn't been down to her sister's house in 5 years and would love to visit again, however feared it would be too far.

Upon hearing this, we swooped into action... defrosted the minibus, loaded the snack bags and whisked Audrey away to the small Scottish Borders town of Kelso, where she spend the day reminiscing, laughing and spending time with her family.

Audrey said "The day was amazing & I loved it - my favourite part of the day was chatting to my sister and Tom about all the things we used to get up to when we were young - and the lunch, Elaine makes a good Pavlova!"

If you have a loved one staying at Queens Manor and have an idea of how they can be involved in "from the Manor Gone" please do contact Shannon.





Volunteers at QM

We are super excited to welcome a few new regular volunteers into QM on a weekly basis. The young adults from Fettes_College will be coming in to assist with activities and companionship within the home.

On their first session, residents, staff and the volunteers all had a fab time playing a selection of board games and getting to know each other

If you would like to find out more information about volunteering at Queens Manor, please do speak to Shannon.

SPOTLIGHT ON...

Animal Mischief

Queens Manor care home, in Edinburgh was full of animal mischief when 8 year old beagle – Lucy – came to visit. Residents at Queens Manor were pleasantly surprised to see their new furry friend roaming around their garden & the home.

Coral Wiltshire, Deputy General Manager said: "Our residents have really enjoyed their visitor today. We are such an animal friendly home and we knew that having Lucy in to say hello would be a bit of fun for all our residents, especially as some find it difficult being away from their own family pets. We have found that having animals in the home gives residents something to look forward to, encourages them to engage in activities and sparks conversation which can lead to unlocking memories and emotions.



Neigh-Way

You all know how much we love animals at QM! So you can imagine how a visit from 2 larger furry friends went - meet Reggie and Lexi! What a delight it was to have these 2 beautiful creatures around the grounds. They even went to a few patio doors to say hello to those who didn't want to come outside 💙







Queens Manor Open Day

Friday 3rd May 2024

from 11am-4pm

You are invited to pop in at any point during the day for a cuppa and a chat. You'll have the chance to meet our General Manager and team, and take a tour of our beautiful home.

Queens Manor Care Home 565 Queensferry Road, Edinburgh, EH4 8DU Tel: 0131 339 9653 • www.barchester.com



Residential Care • Dementia Care • Respite Breaks

Please see below for the next planned residents & relatives meetings – please note that there have been a couple of changes.	
Relatives	Residents
Thursday 30 th May at 2pm	Tuesday 14 th May at 11am
Thursday 25 th July at 2pm	Tuesday 11 th June at 11am
Thursday 19 th September at 2pm	Tuesday 9 th July at 11am
Thursday 14 th November 2pm	Tuesday 13 th August at 11am

Please note that these dates are subject to change and will be confirmed approximately 4 weeks prior to the meeting, Via email, let's talk facebook

Don't forgot to follow us at @BarchesterQueensManor

We update the page a minimum of 3 times a week with all of the fun things that happen in the home! Your support on our social channels is very much appreciated.

NEWS FROM IN AND AROUND Queens Manor

SAVE THE DATE!

We are delighted to say that we are hosting the fringe cares festival event in 2024 – with the project growing to a further 3 homes in Edinburgh – which is amazing! The event date for 2024 is Saturday 10th of August – please pop this in your diaries – we are hoping for bigger and better this year, so it is certainly an event not to be missed. Further information to follow

Thank You

From all the team at Queens Manor, we'd like to say a big thank you to you all for all your support and understanding over the last few months. We'd love you to leave us a review if you haven't already at <u>https://www.carehome.co.uk/carehome.cfm/searchazref/65432229630</u>

Employee of the month

We are continually celebrating the great work that all of our staff are doing within Queens Manor.

If you would like to nominate a member of the team for Employee of the Month, the nomination slips are at reception! You can also email your nomination to Margaretann.davidson@barchester.com



Home name here
Address and postcode here
Fel: XXXX XXX • www.barchester.com
@home link here

