



BARCHESTER
HEALTHCARE

Our Vision

By putting quality first in everything we do for our residents, relatives and staff, we aspire to be the most respected and successful care provider.

Our Mission

Is to always focus on improving and developing:

- the quality of the care, hospitality and choice we offer our residents;
- the quality of our staff, their experience, development and behaviour;
- the quality of the environments we choose and the buildings we operate;
- the quality of our systems and our financial performance.

Our Values

What we do is important.

We work together to make quality our way of life.

We respect, support and strive to improve the communities we serve.

We are honest, fair and ethical in everything we do.

We recognise and appreciate the individual in all of our residents and staff.

We accept responsibility for our actions.

We make life and work meaningful and enjoyable for all.